

# Installing Secure Browser 8.0 on OS X 10.11 Support Note

## **Applicability**

This notification applies to installing a *new copy* of the Secure Browser version 8.0 on OS X 10.11 (El Capitan). This notification does not apply to *upgrading* to Secure Browser 8.0 on OS X 10.11.

### **Symptom**

When installing a new copy of Secure Browser 8.0 on OS X 10.11, Gatekeeper indicates the program is from an unidentified source.

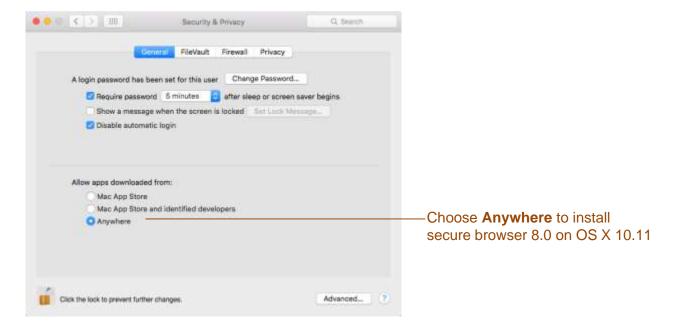
#### Cause

Gatekeeper does not recognize the secure browser's application signature.

#### Resolution

To proceed with the installation, you need to temporarily allow installation from any source.

- 1. Open System Preferences.
- 2. Choose Security and Privacy.
- 3. Under **General**, click the lock and type your password to enable changes.
- 4. Under Allow apps downloaded from, choose Anywhere, and choose Allow From Anywhere in the conformation message.



- 5. Install the secure browser. Detailed installation instructions are available in the *Secure Browser Installation Manual*.
- 6. After installing the secure browser, restore your security settings.