

Installing Secure Browser 8.0 on OS X 10.11

Support Note

Applicability

This notification applies to installing a *new copy* of the Secure Browser version 8.0 on OS X 10.11 (El Capitan). This notification does not apply to *upgrading* to Secure Browser 8.0 on OS X 10.11.

Symptom

When installing a new copy of Secure Browser 8.0 on OS X 10.11, Gatekeeper indicates the program is from an unidentified source.

Cause

Gatekeeper does not recognize the secure browser's application signature.

Resolution

To proceed with the installation, you need to temporarily allow installation from any source.

1. Open **System Preferences**.
2. Choose **Security and Privacy**.
3. Under **General**, click the lock and type your password to enable changes.
4. Under **Allow apps downloaded from**, choose **Anywhere**, and choose **Allow From Anywhere** in the conformation message.

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Choose **Anywhere** to install secure browser 8.0 on OS X 10.11

5. Install the secure browser. Detailed installation instructions are available in the *Secure Browser Installation Manual*.
6. After installing the secure browser, restore your security settings.