

# Operating System Support Plan for Test Delivery System 2019–2020

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*Prepared by the American Institutes for Research®*



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# Introduction

A supported operating system is one for which American Institutes for Research (AIR) provides updates to the Secure Browser for that operating system. AIR actively tests the Secure Browser with supported operating systems to ensure compatibility and provides Secure Browser updates as needed when the supported operating systems are updated or as bugs in the Secure Browser are detected and fixed.

Long-term support is a product lifecycle management policy that applies to the stable release of computer software, the planned maintenance of the software and ultimately when the software will no longer receive support from the manufacturer. This long-term support often refers to a computing device's operating system and is dictated by the software manufacturer. When making operating system purchasing decisions, it is extremely important to understand that manufacturer's long-term support plan and how it will impact your district's, or school's, technology infrastructure.

This document establishes the operating systems that AIR supports for the delivery of online tests, the terms of support as well as other information that districts, or schools, can utilize for planning and purchasing purposes.

If you have any questions regarding the details of this document, please contact the Ohio Help Desk.

## Support Plan for Operating Systems

Table 1 lists the operating systems and the anticipated end-of-support dates. The shaded cells in Table 1 indicate the following:

- **Yellow shading**—AIR ends support for operating systems after the **2019-2020** school year (July 31, 2020).
- **Gray shading**—AIR ends support for operating systems after the **2020-2021** school year (July 31, 2021).

Table 1. Supported Operating Systems

Supported Operating System	Release Date	Anticipated End-of-Support Date	Notes
<b>Windows<sup>a</sup></b>			
<b>7 SP1 (Professional &amp; Enterprise)</b>	<b>Oct. 2009</b>	<b>End of 2019-2020 School Year</b>	AIR's support for Windows operating systems ends 10 school years after its release date. For the most part, this coincides with Microsoft's official end-of-life policies for its operating systems.
8 (Professional & Enterprise)	Oct. 2012	End of 2021-2022 School Year	
8.1 (Professional & Enterprise)	Oct. 2013	End of 2022-2023 School Year	
10, 10 in S mode (Educational, Professional, and Enterprise (Versions 1507-1809, 1903 <sup>c</sup> ))	July 2015	End of 2024-2025 School Year	
Server 2012 R2	Oct. 2013	End of 2022-2023 School Year	
Server 2016 R2	Oct. 2016	End of 2025-2026 School Year	
<b>Mac<sup>a</sup></b>			
<b>10.10</b>	<b>Oct. 2014</b>	<b>End of 2020-2021 School Year</b>	As long as Apple continues to release new versions of Mac OS annually, AIR will support the six latest versions for any given school year.
10.11	Sept. 2015	End of 2021-2022 School Year	
10.12	Sept. 2016	End of 2022-2023 School Year	
10.13	Sept. 2017	End of 2023-2024 School Year	
10.14	Sept. 2018	End of 2024-2025 School Year	
10.15 <sup>c</sup>	Pending	End of 2025-2026 School Year	

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Supported Operating System	Release Date	Anticipated End-of-Support Date	Notes
<b>Linux<sup>b</sup></b>			
<u>Fedora 28 LTS (Gnome)</u>	<u>May 2018</u>	<u>End of 2019-2020 School Year</u>	Official Fedora support typically ends one to two years after a release.
Fedora 29 LTS (Gnome)	Oct. 2018	End of 2021-2022 School Year	
Fedora 30 LTS (Gnome) <sup>c</sup>	April 2019	End of 2022-2023 School Year	
<i>Ubuntu 16.04 LTS (Gnome)</i>	<i>April 2016</i>	<i>End of 2020-2021 School Year</i>	Ubuntu typically supports long-term support (LTS) distributions for five years after a release.
Ubuntu 18.04 LTS (Gnome)	April 2018	End of 2022-2023 School Year	
Ubuntu 20.04 LTS (Gnome) <sup>c</sup>	April 2020	End of 2023-2024 School Year	
<b>iOS</b>			
11.4 12.2 iPadOS <sup>c</sup>	Sept. 2017; rolling	AIR supports the three most recent major releases of iOS.	Supported iPads: 4 <sup>th</sup> Generation (Retina Display) 5 <sup>th</sup> Generation (Retina Display) 6 <sup>th</sup> Generation (Retina Display) iPad Air iPad Air 2 iPad Pro
<b>Android</b>			
7.1 8.1	Aug. 2016; rolling	AIR supports the three most recent major releases of Android.	Supported tablets: ASUS ZenPad S3 10 ASUS ZenPad Z10 Lenovo Tab 4 10 Lenovo Tab E10 Lenovo Tab M10 Lenovo Tab P10 Samsung Galaxy Tab S3 Samsung Galaxy Tab S4

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Supported Operating System	Release Date	Anticipated End-of-Support Date	Notes
<b>Chrome OS<sup>d</sup></b>			
75+	June 2019; rolling	For any given school year, AIR will support the latest version of Chrome OS available during the summer months and all subsequent versions until the following summer. For example; if Chrome 75 is released in July, it and all versions of Chrome after it will be supported until July of the following year.	Google releases new versions of Chrome OS every six weeks. Support may require updating the Chrome kiosk application.

<sup>a</sup> If Microsoft or Apple ends support for an operating system sooner than six years after its release, then AIR will stop supporting that system one full school year after support ends.

<sup>b</sup> For Linux distributions, AIR will end support at the end of one full school year after the official distributor's announced end-of-life support date.

<sup>c</sup> Support for this version is anticipated upon the completion of testing following its release.

<sup>d</sup> AIR will support any device that Google actively supports for auto-update. AIR will not support any device that Google does not support for auto-update. Information on Google's auto-update policy, including currently supported devices, can be found at <https://support.google.com/chrome/a/answer/6220366>.