



Test Administrator Interface and Student Testing Site

Message Codes

3/18/2019

Code	Message	About This Message
-----	Session has expired	The test administrator stopped a session while the student was testing. The student is attempting to log back in and resume testing in that closed session. The test administrator must start a new session and provide the student with that session ID in order to resume testing.
-----	The Test Administrator has denied your request.	The TA has denied the request in the TA interface for the student to test. The student will be directed back to the login screen.
-----	You cannot log in until the following programs are closed: [name of program]	The secure browser checks for forbidden applications before launching. One or more forbidden applications are currently running. Close the indicated application(s) and launch the secure browser again.
-----	Test Opportunity is not available for testing.	The student is attempting to access the next test question after the test administrator has closed the session. If the student needs to resume testing, start a new session and assist the student with signing into that session.
10136	Your test has been interrupted. To resume your test, check with your Test Administrator.	The test administrator stopped the session while the student was testing. If the student needs to resume testing, start a new session and assist the student with signing into that session.
10161	Unable to log you in. Please check your account information in TIDE and try again.	The email entered does not match a user account in TIDE, or does not have the appropriate role in TIDE. The DTC, DA or BTC should add the test administrator's email address to TIDE with an appropriate user role.
10164	This session is not available. Please check with your TA.	The student is attempting to access a test within a test session that has timed out due to inactivity.
10163	Unable to give you access to this system. Please verify your role with your BTC, DTC or DA.	A user has attempted to log into the TA Interface with a role that is not authorized for administering Ohio's State Tests. Check the user's role in TIDE.
10193	This student is no longer awaiting approval.	The student has cancelled that request to join the session.
10207	You cannot test in this session. Ask your Test Administrator for more help.	Test has been closed out by TA while student was testing. If the student needs to resume testing, start a new session and assist the student with signing into that session.
10509	This will stop the testing session and pause tests for all students who are currently taking tests in the session. The students will also be logged out. Are you sure?	The test administrator has clicked the Stop Session button in the TA Interface.
10510	If you pause this test, the student will be logged out. Are you sure you want to pause this test?	The test administrator has pressed the pause button in the TA Interface for the student's test. Selecting "cancel" will result in no action being taken. Selecting "ok" will sign the student out of the test.
10532	Do you want to add the selected test(s) to your test session?	The test administrator is attempting to add a new test to an active session. The test administrator will select OK to add the test(s) or Cancel to resume without adding any new tests.

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10537	The pop-up blocker is turned on for this browser. In order to enter this site, the pop-up blocker must be disabled.	The browser must be set to allow pop-ups. Disable the pop-up blocker to allow pop-ups and refresh the screen.
10562	There was an error processing your request. Please try again.	Verify the SSID format is correct and reenter. The student SSID entered in the TA Interface, Student Lookup Quick Search is not valid/not found.
10565	All set accommodations for waiting students will be lost. Would you like to continue?	The TA sets a student's test settings, does not approve the student to test, and then returns to the Approvals screen. If the TA clicks the [Refresh] button, the TA will be prompted with this message code.
10899	Are you sure you want to pause the test? Ask your Test Administrator before pausing your test.	The student has clicked the pause button. Selecting "no" will take the student back to the test. Selecting "yes" will sign the student out of the test.
10900	You have clicked [End Test] button. Click [Yes] to continue to the next page. Click [No] to keep working on your test.	If the student clicks "yes," he/she will see the review screen. If the student clicks "no," he/she will be taken back to the test items.
10915	There are no more questions on the test. When you have finished checking your answers, click the [End Test] button.	The student reached the last question on the test and clicked the "next" button.
11194	Invalid First and/or Last Name	When performing an Advanced Search using the Student Lookup button in the TA Interface; a first or last name is required to be entered.
11231	Audio is playing or paused. Please stop the audio before navigating to another page.	Text-to-speech is playing or paused on an item and the student is attempting to navigate away from that item. The student should wait for the text-to-speech to stop playing before attempting to navigate to another item.
11610	You cannot combine this option with an option that you have already selected. Please review your selections.	The test administrator is given the opportunity to select accommodation codes in the student's Test Settings prior to approving the student to test. The default code is set to "None." When the TA selects another code in the list, the TA will see this message code. The TA should select "OK" on the message pop-up and mark the appropriate codes for the student. Test administrators may combine accommodation codes, with the exception of "None."
11673 10893	Access Denied [11673] You cannot log in with this browser. Please use the latest version of the Secure Browser to take the test [10893]	The student's device does not have the correct version of the AIR Secure Browser or AIRSecureTest App installed. Directions for installing the secure browser can be found on the portal.
11717	Your Student ID is not entered correctly. Please try again or ask your TA.	The SSID was entered incorrectly. Retype the SSID, as it appears in TIDE, on the student sign-in page.
11718	You must test in a session in your own school.	The test administrator and student are not associated with the same SIRN in TIDE. If the student is not associated with the correct school, the DTC, DA or BTC should Pre-ID the student under the correct IRN. If the student is associated with the correct school, add the test administrator's user account to that school.
11719	This session is not available for testing.	The Session ID was incorrectly entered. Retype the active Session ID on the student sign-in page.

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11858	The test opportunity is no longer pending approval. The student may have canceled the request.	The test administrator has taken action on an approval request that was pending, but the student has cancelled the request.
11875	This test has been submitted.	The student has submitted their test or the test had been paused and subsequently force completed by the system. Each part of the test can only be taken once. The test will be inactive and grayed out. If the student needs to resume the test a Reopen needs to be submitted.
11969	Please check that your information is entered correctly. If you need help, ask your TA.	The first name entered during student sign-in does not match the first name listed in TIDE for the SSID. Retype the first name and/or check the spelling of the first name as listed in TIDE.
12305	Click the [Logout] button to log out of <i>this</i> device. Ongoing test session <i>will not</i> be interrupted.	The test administrator is attempting create a new test session ID while another test session is still active.